Jeff Landry
Governor

State of Louisiana
Department of Health and Hospitals

Charlotte F. Martin, M.P.A.
Executive Director

Louisiana Physical Therapy Board

IN THE MATTER OF	
DYLAN BORRUANO	**CONSENT ORDER**
LICENSE NO. A10910	**NUMBER: 2026-I-036**

CONSENT ORDER

DYLAN BORRUANO ("Mr. Borruano" or "Respondent") is a Physical Therapist Assistant ("PTA"), as evidenced by License No. A10910, and is subject to the jurisdiction and the Rules and Regulations of the Louisiana Physical Therapy Practice Act (La. R.S. 37:2401, *et seq.*), and the Rules and Regulations of the Louisiana Physical Therapy Board ("LPTB" or "Board") (LAC 46:LIV §103, *et seq.*), and enters in the following agreement relative to Complaint No. 2026-I-036.

FACTUAL BASIS FOR CONSENT ORDER

1. On May 14, 2026, the Board received a confidential complaint alleging violations by Mr. Borruano of the Louisiana Physical Therapy Practice Act ("Practice Act") and Board Rules and Regulations ("Rules"), including that Respondent submitted improper billing and documentation. Specifically, it was alleged that Respondent documented treating home health patients for CenterWell Home Health ("CenterWell") at the same time that he treated home health patients for another agency. It was further alleged that, when confronted by his direct supervisor, Respondent refused to admit or deny these allegations, and later resigned his position with the company.

2. Pursuant to LAC 46: LIV §123, an investigative committee of the Board ("Investigative Committee") was formed to review and address the complaint against Respondent.

3. On June 15, 2026, Respondent was sent a notice letter, detailing the allegations made in the complaint and providing the potential laws and rules of the Board that may have been violated by such conduct if the allegations were found to be true. It was requested that Respondent cooperate with the Board's investigation of the complaint and provide, within thirty (30) days, a written response to the allegations.

4. On June 15, 2026, individual subpoenas were issued to Baton Rouge Home Health (LHC), Clarity Home Health, and CenterWell for the complete daily patient schedule for Mr. Dylan Borruano, PTA, from March 1, 2026 through April 30, 2026, and all corresponding treatment notes for those patients treated by Mr. Dylan Borruano.

5. On June 24, 2026, the Board received the written statement of Respondent. Respondent acknowledged therein that there were overlapping appointment times and documentation entries for which he was responsible. Respondent also asserted that all patients received therapy on the days documented.

6. On July 29, 2026, a review of the subpoenaed documents was completed, revealing that Mr. Borruano had submitted overlapping time for patient treatment, making some of the treatments impossible. Respondent's documentation demonstrated overlapping treatment times for several patients with CenterWell, LHC, and Clarity on the following dates: 3/30/2026, 4/1/2026, 4/2/2026, 4/2/2026, 4/7/2026, 4/8/2026, 4/13/2026, 4/14/2026, and 4/15/2026.

7. On September 2, 2026, the Board notified the Respondent of his opportunity to show compliance with all lawful requirements for the retention of his physical therapist assistant license at an informal conference to take place on October 13, 2026.

8. On October 13, 2026, an informal conference was conducted. Respondent, counsel for Respondent, and the members of the Investigative Committee participated. During the informal conference, Respondent admitted to inaccurately documenting patient home health treatment records on multiple occasions. More specifically, Respondent admitted to including as part of his treatment time entries that time which he spent checking the patient's chart outside of the home, including during travel. Respondent averred that all patients received therapy on the days documented. Respondent denied ever cutting short a patient's plan of care, and denied that the inaccurate documentation entries were made for his own financial gain over the welfare and interest of any patient. Respondent averred that his compensation was not dependent on treatment length, nor did he shorten treatment time in order to treat additional patients.

VIOLATIONS RELATED TO RESPONDENT'S CONDUCT

Respondent's conduct described above and otherwise reviewed in this action is subject to and/or in violation of the following provisions of law regarding his practice of physical therapy:

1. La R.S. 37:2420(A)(1) - After due notice and hearing, the board may refuse to license any applicant, or may refuse to renew the license of any person, or may restrict, suspend, or

revoke any license upon proof that the person has: (1) Practiced physical therapy in violation of the provisions of this Chapter, the rules of the board, or standards of practice;

2. La R.S. 37:2420(A)(7) - After due notice and hearing, the board may refuse to license any applicant, or may refuse to renew the license of any person, or may restrict, suspend, or revoke any license upon proof that the person has: (7) Been found guilty of unprofessional conduct, including but not limited to departure from, or failure to conform to, the minimal standards of acceptable and prevailing physical therapy practice, in which proceeding actual injury to a patient need not be established;

3. LAC 46:LIV §345(B)(1)(a) - As used in R.S. 37:2420(A)(7) of the Practice Act and in these rules, the term unprofessional conduct does not require actual injury to a patient, and includes, but is not limited to, the following: (1) departure from, failure to conform to, or failure to perform on a continuing basis to the minimal standards of acceptable and prevailing physical therapy practice as defined in §123, or the commission of any act contrary to honesty, justice, good morals, patient safety or the best interest of the patient, whether committed in the course of the licensees practice or otherwise, regardless of whether actual injury to a patient results therefrom, including, but not limited to; (a) failure to use sound professional judgment;

4. LAC 46:LIV §345(B)(3)(a) - As used in R.S. 37:2420(A)(7) of the Practice Act and in these rules, the term unprofessional conduct does not require actual injury to a patient, and includes, but is not limited to, the following: (3) failing to create or maintain medical record—a licensee shall create and maintain adequate and legible patient records. In addition, a licensee shall: a. Not falsely create or alter a medical record;

5. LAC 46:LIV §345(B)(10) – As used in R.S. 37:2420(A)(7) of the Practice Act and in these rules, the term unprofessional conduct does not require actual injury to a patient, and includes, but is not limited to, the following: (10) making or participating in any communication, advertisement, or solicitation which is false, fraudulent, deceptive, misleading or unfair in violation of board rules, or which contains a false, fraudulent, deceptive, misleading or unfair statement or claim, including, but not limited to: a. documenting services provided which have not been provided as documented or billing for services which have not been provided.

ORDER

Pursuant to the foregoing Factual Basis for Consent Order and Violations Related to Respondent's Conduct, and, in order to avoid further administrative and judicial proceedings, Respondent and the Board, by vote of quorum, agree as follows:

1. Respondent's Physical Therapist Assistant license shall be on probation for a minimum of two (2) years. No less than thirty (30) calendar days prior to completion of the probationary period, Respondent shall submit to the Board Executive Director in writing a request for a letter from the Board, formally acknowledging the close of the probationary period. Respondent's probationary period concludes upon receipt by Respondent of a letter from the Board acknowledging the close of the probationary period and a final exit interview

with the Board to be scheduled by the Board Executive Director;

2. During the probationary period, the Board may make random unannounced monitoring visits to Respondent's work site. In the event of a monitoring visit, Respondent shall fully cooperate with the Board representative making the visit and Respondent shall provide complete access to his place of employment, employment and/or business records, patient treatment and billing records, and all other documentation necessary for a full legal compliance review. Respondent shall reimburse the Board for expenses related to the monitoring visit as invoiced and must be paid within thirty (30) days of receipt of invoice;

3. Within the first six (6) months of the probationary period, Respondent shall complete the following courses through the APTA Learning Center - Navigating the Regulatory Environment: Ensuring Compliance While Promoting Professional Integrity, Preventing Fraud, Abuse, and Waste: A Primer for Physical Therapists, and Professionalism and Ethics in Physical Therapy: 4 Part Course Series. Respondent shall provide documentation in the form of a course completion certificate to the Executive Director within five (5) calendar days of receipt of such documentation;

4. The two (2) year probation shall be extended for any period of time during which Respondent is not employed or otherwise engaged in the practice of physical therapy within the State of Louisiana. Respondent shall notify the Executive Director in writing within ten (10) calendar days of any cessation of employment or practice as a physical therapist assistant in Louisiana. Likewise, if Respondent resumes employment or otherwise returns to the practice of physical therapy within the State of Louisiana, Respondent shall notify the Executive Director in writing within ten (10) calendar days of his return to practice;

5. Respondent shall remain subject to the terms and conditions of probation throughout any period in which he is practicing physical therapy in Louisiana, regardless of the amount or frequency of such practice. Any period during which Respondent is not practicing physical therapy in Louisiana shall not count toward completion of the two (2) year probationary period;

6. During the probationary period, Respondent shall provide a copy of this Consent Order to any physical therapist(s) directly supervising Respondent, and shall have such person(s) notify the Executive Director in writing that he/she has received and reviewed a copy of this Consent Order prior to Respondent providing physical therapy services. Respondent shall do this also with any new or subsequent physical therapist(s) directly supervising Respondent during the probationary period;

7. Mr. Borruano shall pay the Board the sum of $3,000 in partial reimbursement for legal and administrative expenses incurred in this matter. Failure to reimburse associated fees will require the Board to take further action in collection of this debt. Respondent has twenty-four (24) months to reimburse the expenses before the debt will be considered final and transferred to the Louisiana Office of Debt Recovery (ODR). After transfer, the debt is subject to an additional collection fee of up to twenty-five percent (25%) of the total debt liability, as provided for in La. R.S. 47:1676(E);

8. Respondent shall comply with La. R.S. 37:2415(B) and notify the Executive Director of the Louisiana Physical Therapy Board in writing and prior to a change of residence to another country, state, or jurisdiction. Upon relocation, all provisions of this Consent Order, except Paragraph 7 pertaining to reimbursement of legal and administrative expenses, are suspended until Respondent again resides within Louisiana, notifies the Executive Director of his Louisiana residence, and receives written confirmation from the Executive Director;

9. Respondent shall meet with the Board, or with the Board's representative, whenever requested during the probationary period, and shall fully cooperate in providing information and documents requested in such meetings;

10. Respondent shall have reliable access to a computer, internet, and telephone. In accordance with Board Rule §385, Respondent shall provide to the Executive Director his preferred telephone number and/or email address in writing for expedited communications regarding compliance with this Board Order within forty-eight (48) hours of signing the Consent Order. Respondent shall reply to Board emails and telephone calls within four (4) hours of such communication. Respondent shall notify the Executive Director in writing of any change to his preferred telephone number and/or email address immediately upon such change;

11. Respondent declares that, before signing this Consent Order, he is of sound mind has carefully read this document, understands the contents, and freely consents to it as valid and binding upon him. He is aware of his right to a notice of hearing, to a formal administrative hearing and to judicial review of an administrative finding, and freely waives those rights. Further, he has had the opportunity to be represented by legal counsel in this matter and in the negotiation of this Consent Order;

12. Respondent acknowledges that his failure to comply with any term of this Consent Order is a basis for the immediate summary suspension of his license and for further disciplinary action by the Board;

13. Respondent acknowledges that this Consent Order only addresses the specific violations outlined above;

14. Respondent authorizes the Investigating Committee, and legal counsel assisting the Investigating Board Members, to present this Consent Order to the full Board for its consideration and to fully disclose and discuss with the Board the nature and results of the investigation, including in executive session and in his absence. Respondent waives any objection to such disclosures under La. R.S. 49:977.2 and expressly acknowledges that the disclosure of such information to the Board shall be without prejudice to the Investigative Board Member's authority to file a formal Administrative Complaint against him, or to the Board's capacity, as currently comprised, or any future composition of the Board, to adjudicate such Complaint, should the Board decline to approve this Consent Order. Should the Board decline to approve this Consent Order, Respondent retains all rights to due process including, but not limited to, his right to have notice of any allegations or charges against him, to administrative adjudication of such allegations or charges, and to a subsequent final decision rendered upon written findings of fact and conclusions of law;

15. Respondent acknowledges that presentation to and consideration by the Board of this Consent Order, including presented documentary evidence and information, shall not unfairly or illegally prejudice or preclude the Board, or any of its members, as the Board is currently constituted, or any future appointments to the Board, from further participation in hearings or resolution to these proceedings;

16. Respondent acknowledges that this Consent Order becomes effective only upon signature by the Board Chair; and

17. Respondent acknowledges that all communication(s) regarding compliance with and/or fulfillment of the requirements of this Consent Order shall be in writing between Respondent and the Board Executive Director. No verbal communication(s) shall be considered proof of compliance or commitment. Respondent acknowledges that it is the responsibility of the Respondent to fully comply with the Consent Order and proactively communicate with the Board Executive Director.

I, DYLAN BORRUANO, have read this Consent Order, understand it, and agree to be bound by its terms and conditions.

DYLAN BORRUANO

SWORN TO and subscribed before me, Notary Public this 2nd day of November, 2026, in East Baton Rouge, Louisiana.

OFFICIAL SEAL
ROBERT MARIONNEAUX III
NOTARY ID # 215157
BAR ROLL # 41577
STATE OF LOUISIANA
My Commission is for Life

Robert Marionneaux III
Notary Public

Robert Marionneaux III
Notary Name printed (#)

AGREED AND ACCEPTED by official action of the Board, this 18 day of November, 2026, at Lafayette, Louisiana.

Louisiana Physical Therapy Board

Board Chairman