



Jeff Landry  
Governor

State of Louisiana  
Department of Health and Hospitals

Charlotte F. Martin, M.P.A.  
Executive Director

## Louisiana Physical Therapy Board

**IN THE MATTER OF**

**RYAN NEILL**

**LICENSE NO. 10956**

**CONSENT ORDER**

**NUMBER: 2024-I-015**

### CONSENT ORDER

Ryan Neill (“Mr. Neill” or “Respondent”) is a Physical Therapist (“PT”), as evidenced by License No. 10956, and is subject to the jurisdiction and the Rules and Regulations of the Louisiana Physical Therapy Practice Act (La. R.S. 37:2401, *et seq.*), and the Rules and Regulations of the Louisiana Physical Therapy Board (“LPTB” or “Board”) (LAC 46:LIV §103, *et seq.*), and enters in the following agreement relative to Complaint No. 2024-I-015.

### FACTUAL BASIS FOR CONSENT ORDER

1. Respondent received his Physical Therapist license, number 10956, on or about August 16, 2021.
2. At all relevant times, Mr. Neill was employed by STAR Physical Therapy in Covington (“STAR”) as a physical therapist.
3. During 2023, Mr. Neill observed another physical therapist who was also employed as the clinical director of STAR, Jeffrey Reeves (“Reeves”), appear intoxicated on the worksite premises during working hours as well as observed Reeves consume alcohol on the worksite premises on multiple occasions, and on at least one occasion while patients were present in the clinic. Mr. Neill also consumed alcohol on the worksite premises at the direction of Reeves.
4. Mr. Neill was aware that Reeves’s consumption of alcohol on the premises was problematic and was delegated by the clinic owner in early 2024 to conduct random breathalyzer tests on Reeves at the workplace and did in fact conduct the breathalyzer tests.

5. Reeves was responsible for treating patients and was employed as the managing supervisor of Mr. Neill, three physical therapy assistants, and five physical therapy technicians during the period he consumed alcohol at the clinic during working hours.
6. Mr. Neill failed to report Reeves's behavior to the Board.
7. On or about June 6, 2024, during the course of a confidential investigation of a separate complaint, an Investigative Committee of the Board received information that Mr. Neill had directly observed as well as received reports by other employees that Reeves had consumed alcohol at the clinic during working hours. Notwithstanding, Mr. Neill never reported Reeves's behavior to the Board.
8. On or about July 1, 2024, the Board initiated a complaint against Mr. Neill.
9. On July 8, 2024, a letter was sent to Mr. Neill from the Executive Director of the LPTB providing him with notice of the allegations against him in the complaint and requesting that he provide a written statement giving his view of the situation within thirty days.
10. On September 6, 2024, Mr. Neill, through counsel, provided a written statement to address the allegations raised in the notice letter. Therein, he admitted that he was aware of Reeves's consumption of alcohol at the clinic during working hours, admitted to consuming a sip of alcohol on one specific occasion, late in the afternoon, on the worksite premises but denied any subsequent patient care, admitted that he had conducted breathalyzer tests on Reeves, and admitted that he had failed to report the matter to the Board.

## **VIOLATIONS RELATED TO RESPONDENT'S CONDUCT**

Respondent's conduct described above and otherwise reviewed in this action is subject to and/or in violation of the following provisions of law regarding his practice of physical therapy:

1. La R.S. 37:2420(A)(1) - Practiced physical therapy in violation of the provisions of this Chapter, the rules of the board, or standards of practice;
2. La R.S. 37:2420(A)(7) - Been found guilty of unprofessional conduct, including but not limited to departure from, or failure to conform to, the minimal standards of acceptable and prevailing physical therapy practice, in which proceeding actual injury to a patient need not be established;
3. LAC 46 LIV §345(B)(1)(a) - As used in R.S. 37:2420(A)(7) of the Practice Act and in these rules, the term unprofessional conduct does not require actual injury to a patient, and includes, but is not limited to, the following: (1) departure from, failure to conform to, or failure to perform on a continuing basis to the minimal standards of acceptable and prevailing physical therapy practice as defined in §123, or the commission of any act contrary to honesty, justice, good morals, patient safety or the best interest of the patient, whether committed in the course of the licensee's practice or otherwise, regardless of whether actual injury to a patient results therefrom, including, but not limited to; (a) failure

to use sound professional judgment;

4. LAC 46: LIV §377 – (A.) Complaints may be initiated by any person or by the board on its own initiative. A licensee is obligated to report to his supervisor or employer, and to the board, violations of the Practice Act, board rules or the minimal standards of acceptable and prevailing physical therapy practice as defined in §123. (B.) Failure by a licensee to report such violations to his supervisor or employer and to the board may subject the licensee to disciplinary action.

## ORDER

Pursuant to the foregoing Factual Basis for Consent Order and Violations Related to Respondent's Conduct and in order to avoid further administrative and judicial proceedings, Respondent and the Board, by vote of quorum, agree as follows:

1. The physical therapy license of Ryan Neill in the state of Louisiana (PT License No. 10956) shall be and is hereby reprimanded.
2. Respondent shall complete the following continuing education course no later than December 31, 2024: Keeping Secrets: Confidentiality, Disclosure and the Duty to Report-Marquette University – College of Health Sciences: <https://www.marquette.edu/health-sciences/continuing-education/keeping-secrets.php>. Respondent shall submit documentation of the completion of the required course to the Board office no later than January 15, 2025. These hours are required in addition to all standard requirements for PT licensure renewal during each renewal cycle. These courses cannot be duplicates of coursework used to renew his license.
3. Respondent shall pay the Board the sum of One Thousand Six Hundred Five and 50/100 DOLLARS (\$1,605.50) in reimbursement for legal and administrative expenses incurred in this matter. Failure to reimburse associated fees will require the Board to take further action in collection of this debt. Respondent has twenty-four (24) months to reimburse the expenses before the debt will be considered final and transferred to the Louisiana Office of Debt Recovery (ODR). After transfer, the debt is subject to an additional collection fee of up to twenty-five percent (25%) of the total debt liability, as provided for in LA R.S. 47:1676 (E).
4. Respondent shall have reliable access to a computer, internet, and telephone. In accordance with Board Rule §385, Respondent shall provide to the Executive Director his preferred telephone number and/or email address in writing for expedited communications regarding compliance with this Board Order within forty-eight (48) hours of signing the Consent Order. Respondent shall reply to Board emails and telephone calls within four (4) hours of such communication. Respondent shall notify the Executive Director in writing of any change to his preferred telephone number and/or email address immediately upon such change.
5. Respondent declares that, before signing this Consent Order, he is of sound mind, has carefully read this document, understands the contents, and freely consents to it as valid and binding upon him. He is aware of his right to a notice of hearing, to a formal

administrative hearing, and to judicial review of an administrative finding, and freely waives those rights.

6. Respondent acknowledges that his failure to comply with any term of this Consent Order is a basis for the immediate summary suspension of his license and for further disciplinary action by the Board.
7. Respondent acknowledges that this Consent Order only addresses the specific violations outlined above.
8. Respondent authorizes the Investigative Committee and legal counsel assisting the Investigative Committee to present this Consent Order to the full Board for its consideration and to fully disclose and discuss with the Board the nature and results of the investigation. Respondent waives any objection to such disclosures under La. R.S. 49:977.2 and expressly acknowledges that the disclosure of such information to the Board shall be without prejudice to the Investigative Board Member's authority to file a formal Administrative Complaint against him, or to the Board's capacity, as currently comprised, or any future composition of the Board, to adjudicate such Complaint, should the Board decline to approve this Consent Order. Should the Board decline to approve this Consent Order, Respondent retains all rights to due process including, but not limited to, his right to have notice of any allegations or charges against him, to administrative adjudication of such allegations or charges, and to a subsequent final decision rendered upon written findings of fact and conclusions of law.
9. Respondent acknowledges that presentation to and consideration by the Board of this Consent Agreement, including presented documentary evidence and information, shall not unfairly or illegally prejudice or preclude the Board, or any of its members, as the Board is currently constituted, or any future appointments to the Board, from further participation in hearings or resolution to these proceedings.
10. Respondent acknowledges that this Consent Order becomes effective only upon signature by the Board Chair.
11. Respondent acknowledges that all communication(s) regarding compliance with and/or fulfillment of the requirements of this Consent Order shall be in writing between Respondent and the Board Executive Director. No verbal communication(s) shall be considered proof of compliance or commitment. Respondent acknowledges that it is the responsibility of the Respondent to fully comply with the Consent Order and proactively communicate with the Board Executive Director.

I, RYAN NEILL, have read this Consent Order, understand it, and agree to be bound by its terms and conditions.

Ryan Neill  
RYAN NEILL

SWORN TO and subscribed before me, Notary Public this 10 day of October,  
Monroeville, Louisiana.

**Bruce A. Cranner** (Bar No. 1796)  
Notary Public, Parish of St. Tammany  
Notary No. 38160  
My Commission is For Life

[Signature]  
Notary Public  
Bruce H. Cranner  
Notary Name printed (#1796)  
38160

AGREED AND ACCEPTED by official action of the Board, this 11 day of  
December, 2024, at Lafayette, Louisiana.

Louisiana Physical Therapy Board  
[Signature]  
Board Chair